



April 5, 2004

The Honorable Michael K. Powell  
Chairman, Federal Communications Commission  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, D.C. 20554

Dear Mr. Powell,

As one of the nation's leading voices for issues of importance for Senior Americans, we have a long history of becoming involved when public policy changes can greatly improve the lives of our members and all Americans.

There is currently an urgent matter at the Federal Communications Commission about which we are deeply concerned. We write today to pass along our concerns, and to urge you to take swift action on behalf of Senior citizens across America.

As you know, emergency first responders in all our communities are on the front lines during emergencies, including police, fire, ambulance and other matters that require immediate, life saving community attention. Their ability to save lives is directly affected by their ability to have reliable and clear communications during emergencies; whether getting information about an emergency, accessing a building for firefighters or assisting a Senior American in a health crisis.

Our nation's first responders are increasingly encountering serious problems during times of crisis, because of interference to their communications systems that cause garbled or lost connections and waste critical time in emergency response situations. This is a serious problem with very real consequences for our families and seniors and it requires immediate attention. We need your help now.

We believe the FCC should take action immediately to resolve this life-threatening situation by approving the Consensus Plan, which has the support of those who know the problem best -- our nation's public safety professionals. The plan will reduce and eliminate interference while providing additional spectrum capacity for enhanced safety for families, Seniors and all Americans.

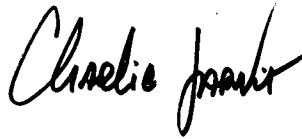
The time is now for action. We urge you to support the Consensus Plan. Simply put, we cannot afford to wait. Each day we wait is another day America's Seniors are at risk.

Our membership has an active grassroots capacity and we intend to continue working to achieve this goal. We look forward to working together to help our first responders get the tools they

need, including the ability to communicate quickly and clearly during times of emergency for elderly Americans. We ask you to help our Seniors and public safety experts in our communities by supporting the Consensus Plan today.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles W. Jarvis". The signature is fluid and cursive, with the first name "Charles" being more prominent and the last name "Jarvis" written in a more compact, cursive style.

CHARLES W. JARVIS  
Chairman and Chief Executive